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Issue: B
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Approved: D Chadburn

MIDLAND METROLOGY LTD QUALITY POLICY

The policy of the company is to maintain on a continuous improvement basis an effectively managed Quality System, in accordance with BS EN ISO 9001/2015 Quality system, which will assure the customers that the quality of our product and services meet or exceed the customers specified requirements, aims and goals. This will be aided with a customer satisfaction guideline.

The quality assurance system is based on the delivery and impact of our Services. The quality of all items whether they are calibrated or inspected in house or obtained from an outside vendor, are controlled at all points to ensure the early and prompt detection of actual and potential deficiencies, trends or conditions which would lead to unsatisfactory quality, and so enable the company to take corrective action which is both timely and effective. The system is reviewed for continual improvement.

The management team shall ensure that procedures are written and implemented to allow continuous improvement in the company. And provides information of establishing and reviewing quality objectives.

The management is firmly committed to the quality assurance procedures defined. Therefore, besides those having special responsibilities within the quality system, each employee is responsible for implementing the requirements of this manual within their area of operation. The company will also consider the needs and interests of other parties and ensure that resources needed are supplied.

The Quality Manager is entrusted with overall authority and responsibility for the quality assurance system. When major problems, or differences of opinion, cannot be resolved within the organisation, these problems shall be brought to the attention of the Director for resolution. The system will provide a framework for establishing and reviewing quality objectives.

The system and its operation will also be periodically assessed with internal audits by qualified auditors and the necessary action will be taken after their findings.

The Management shall ensure this policy is read and understood by all employees and will be reviewed on an annual basis.

The policy of the company is also to maintain an ongoing position to incorporate any change in the statutory demands and customer requirements.

Signed



D Chadburn